



ASQ
Madison Section
1217

Welcome to Team Events



December 14, 2010



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Setup

- Three or four groups
- Three to five members each



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Challenge Hints

Quality Tools

- Brainstorming
- Customer Feedback
- Benchmarking
- Internal Audits
- Root Cause Analysis
- PDCA (Plan, Do, Check, Act)
- Checklists
- Ask an Expert
- Team Work
- Planning



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Team Event - Challenges

- **Teamwork Through Tinkertoys**
 - Tedd Snyder, Jennifer Stieren, Jerry Schwarz
- **Impasse (and Tangrams)**
 - Moira Klos, Dennis Verstegen
- **Quicksand**
 - Don Beals, Florina Lungu



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Wrap Up

Questions To Consider

- **What was the importance of planning?**
- **How valuable was effective communication?**
- **What were the 'Real Benefits' of teamwork?**
- **What else did you learn?**
- **What were primary tools you found useful to solve the challenge?**
- **Often what seems to be the obvious approach to a solution is only going to support the current situation. What is needed is a new perspective, a new framework.**
- **Do you have a team or group these could help to understand how tools could be used?**

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The Power of Teamwork



“As each goose flaps its way, it creates an ‘uplift’ for the birds that follow. By flying in a ‘V’ formation, the whole flock adds at least 50 % greater flying range than if each bird flew alone!”